

OUR INDEPENDENT & PERSONALISED PROCESS

FINDING THE RIGHT AGED CARE
OPTION FOR YOU

There are many options when choosing your family's right aged care service.

We will be there for you every step of the way.



READ ON TO FIND OUT HOW SMOOTH YOUR TRANSITION INTO AGED CARE WILL BE WITH US.



1.) STARTING YOUR JOURNEY

We will meet with you and your family and listen to your story to better understand your specific aged care needs.



2.) ADVOCACY

Allow us to assist you with required aged care assessments (My Aged Care), options on home and residential care providers, general enquiries or concerns from any outside correspondence.



3.) FINDING SUITABLE AGED CARE

We will then prepare a short list of appropriate home care providers and aged care facilities that will suit your current and future needs.



4.) FORMS & APPLICATIONS

We will assist you with documentation, completion of forms and applications.



5.) ENTERING CARE

We will explain what to expect and guide you along the way. We can recommend services from removalists and cleaners to vendor advocates.



6.) FOLLOW UP

We will follow up post placement, as we are passionate about making sure our clients are happy and secure.